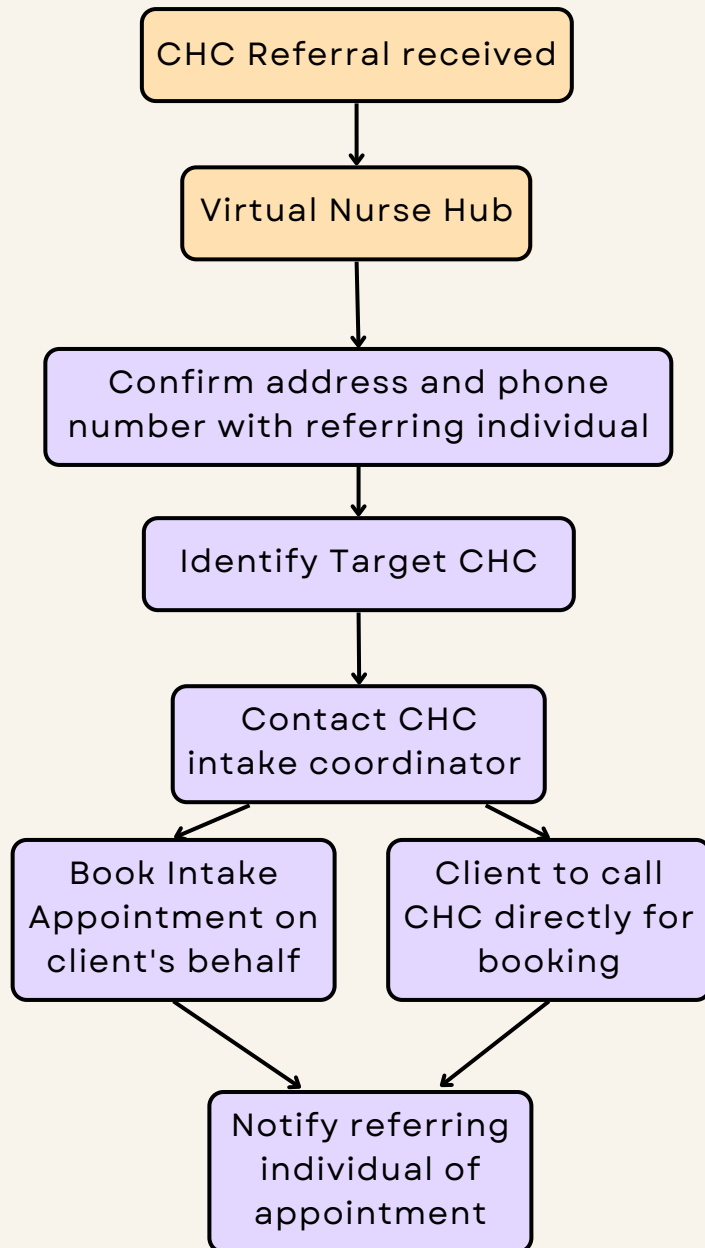


## CHC Referral Process Guide



## Role & Responsibilities

1. Referral received to connect patient to CHC.
2. Virtual nurse coordinators will acknowledge referral within 1-3 business days.
3. Identify appropriate CHC based on client address.
4. Support this patient by calling the CHC within the patient's catchment area to determine the CHC's next available appointment and intake process.
5. If able, the nurse coordinator will book an intake appointment for the client and notify the best contact listed on the referral of the appointment details. If the CHC requires the client to book their own intake appointment, the nurse coordinator will communicate this to the best contact listed on the referral.
6. If no response from CHC within 72 hours, the nurse coordinator will ensure adequate follow-up is completed.
7. Once the client has completed their intake appointment, the nurse coordinator will ensure referring individual and/or case manager(s) involved are made aware.
8. Note: The transfer of records will be managed by the clinical admin team if the documents are requested from the CHC.

# Community Health Centres (CHC)

## North Western Toronto

**Black Creek**  
1 Yorkgate Blvd. (416) 246-2388  
22022 Jane St. (416) 249-8000 ext.2222  
**Rexdale CHC**  
21 Panorama Court, Unit 15 (416) 744-0066 ext. 4245  
8 Taber Rd. (416) 744-0066 ext. 4245  
301-222 Dixon Road (416) 744-0066 ext. 4245  
**Unison Health and Community Services**  
1541 Jane St (416)645-7575

## North York

**Flemingdon CHC**  
359-5 Fairview Mall Dr. (416)640-5298  
**Unison Health and Community Services**  
540 Finch Ave. W. (647)436-0385

## West Toronto

**Access Alliance**  
761 Jane Street (416)-760-8677 ext. 5121  
**Four Villages CHC**  
1700 Bloor St. W.(416) 604-3361  
3446 Dundas St. W.(416) 604-3362  
**Stonegate CHC**  
201-10 Neighbourhood Lane (416) 231-7070  
**Parkdale Queen West CHC**  
1229 Queen St. W.(416)537-2455  
**LAMP CHC**  
185 Fifth St. (416) 252-6475

## North Toronto

**Vibrant Health Care Alliance**  
2398 Yonge Street (416)486-8666  
**Unison Health and Community Services**  
12 Flemington Rd (416) 787-1661

## Mississauga

**East Mississauga**  
2555 Dixie Road 905-602-4082 ext. 460

## Mid-West Toronto

**Unison Health and Community Services**  
1651 Keele St. (416)653-5400  
**Davenport-Perth**  
1900 Davenport Rd. (416) 658-6812  
**Access Alliance**  
340 College Street (416)-324-8677  
**Parkdale Queen West CHC**  
168 Bathurst St. (416) 703-8482 ext. 2100

## Downtown East

**Regent Park CHC**  
465 Dundas St. E. (416) 364-2261  
**Anishnawbe Health Toronto**  
225 Queen St. (416) 360-0486  
179 Gerrard St. (416) 920-2605  
**Women's Health in Women's Hands**  
2 Carlton Street, Suite 500 (416) 593-7655  
**South Riverdale CHC**  
955 Queen St. E. (416) 461-2494

## East Toronto

**East End CHC**  
1619 Queen St. E. (416) 778-5858  
**Flemingdon CHC**  
10 Gateway Blvd (416) 429-4991 Ext 280  
45 Overlea Blvd., Unit B7 (lower level) (416)-421-6369  
**Access Alliance**  
3079 Danforth Avenue (416) 693-8677

## Scarborough

**Scarborough Centre for Health Communities**  
629 Markham Rd (416) 847-4101  
303-520 Ellesmere Rd (416) 297-7490  
2660 Eglinton Ave. E. (416) 640-7391  
**TAIBU**  
27 Tapscott Road, Unit 1 (416) 644-3536