



POLICY TITLE ICHA Uninsured Coverage Policy	
APPROVED BY: ICHA Operations Committee	BOARD REVIEW FREQUENCY:
DATE APPROVED: August 1, 2018	CHAIR SIGNATURE:
DATE REVIEWED/REVISED:	

BACKGROUND

Inner City Health Associates (ICHA) serves a vulnerable population and has a unique funding model allowing providers to serve patients without health or drug coverage. While ICHA providers are able to provide clinical assessments, it can be a challenge to access investigations, specialist consultations and emergency/hospital care. We also see patients who may be ineligible for social assistance (due to their income or immigration status) and lack of drug coverage. While ICHA cannot accept responsibility for all patients without OHIP or drug coverage, we hope to aid patients in a reasonable manner.

SCOPE

ICHA has a budget allotted to pay for bloodwork, imaging, specialist referrals and medications for patients without coverage when no other options are available. Given there is a finite amount, we ask that providers use this resource carefully keeping other patients' needs in mind.

POLICY

Patients Without Status or No Other Coverage

ICHA will allot \$500 annually per patient for blood work, imaging, medications and specialist consults. Patient must be pursuing alternate forms of coverage in order to be eligible for ICHA's uninsured coverage.

Medications:

- Prescriptions should NOT have repeats and patients should be re-assessed each time medication is required to see if they still need access to the fund. Patients with a lost ODB card should NOT make use of this fund.
- The prescribing doctor should NOT be a resident.
- This account should NOT be used for over the counter (OTC) medications
- Note "Bill to ICHA" on applicable prescriptions and it is preferred you send to one of the following pharmacies:

- Ash Medical Pharmacy @ 2900 Eglinton Ave E; Tel: 416-438-6085**
- Main Drug Mart @ 61 Queen St East; Tel: 416-367-3311**
- Moss Park Pharmacy @ 325 Queen St East; Tel: 416-361-5713**
- Metro Drugs @ 129 Dundas St East; Tel: 416-363-7300**
- Bloor Park Pharmacy @ 728 Bloor St West; Tel: 416-531-2426**
- Well + Good Pharmacy @ 557 Church St; Tel: 416-532-5007**
- Trustcare Pharmacy @ 8-1450 Lodestar Rd; Tel: 1-855-679-9099**
- Lakefront Medical Pharmacy @ 14-550 Queens Quay W; Tel: 647-340-7730**
- Trinity Drug Store @ 793 Dundas St W; Tel: 416-603-1771**
- Seaton Street Pharmacy @ 228 Queen St E; Tel: 647-352-4300**
- Bloor Dundas Pharmacy @ 2333 Dundas St W; Tel: 416-532-4465**
- Dales Pharmacy @ 572 Parliament St; Tel: 416-921-5700**
- Woodgreen Pharmacy @ 69 Queen St E; Tel: 416-367-86 8**
- Urban Care Pharmacy @ 26 Dalhousie St; Tel: 416-862-8816**
- Mount Pleasant Pharmacy @ 245 Eglinton Ave East; Tel: 416-488-3232**

Blood Work/Imaging:

- Attach ICHA Uninsured Letter to outgoing requisitions and referrals
- ICHA's Dynacare and Lifelabs Client ID will auto populate on the Ministry of Health and Longterm Care Laboratory Requisition found in the EMR.
- We have arrangements with Kensington Diagnostic Imaging, 123 Edward Street, KMH and SMH.

Specialists/Consultants:

- As ICHA works closely with St. Michael's Hospital, it is preferred that you refer all uninsured patients to SMH for specialist appointments.
- Attach ICHA's Uninsured Letter to all outgoing referrals to ensure ICHA is only charged the OHIP rate.
- Labs requested by external specialists/consultants will also be included in the \$500 fund

Exclusion Criteria

The ICHA Uninsured Patient Fund is **NOT** to be used for the following individuals:

- Canadian citizens or permanent residents with OHIP and drug coverage (whether ODB or private coverage)
- Canadian citizens or permanent residents who have moved to Ontario from another province within the last 3 months – home province covers them
- People on a work visa with private medical insurance
- People on a student visa with UHIP coverage

The ICHA Uninsured Patient Fund is **NOT** to be routinely used for the following services:

- Emergency room visits or hospitalizations
- Expensive diagnostics: CT Scans, MRIs, colonoscopies etc.
- Surgeries and procedures (inpatient or outpatient)
- Physiotherapy, dental care, vision care etc.

In exceptional cases where members feel ICHA could pay for one of the above services, they should contact ICHA's Clinical Services Coordinator, Digital Innovation and Education at 437-339-5632 or lindsay.miles@icha-toronto.ca.