

Community Health Centre (CHC) Referral Pathways

Is patient able to walk into the community health centre in their catchment area and self-refer?

YES

- Encourage walk in and self-referral.
- Notify Lindsay Miles, ICHA's Virtual Office Coordinator, to support with follow up.
- Update patient chart with new practitioner and initial appointment details when available.
- Upon receipt of valid [Consent to Disclose PHI](#), ICHA's Virtual Office Coordinator will transfer all available records and update patient status to "transferred".

NO

- Complete and fax a consultation request to the appropriate CHC with updated patient contact information.
- Notify Lindsay Miles, ICHA's Virtual Office Coordinator, to support with follow up.
- Update patient chart with new practitioner and initial appointment details when available.
- Upon receipt of valid [Consent to Disclose PHI](#), ICHA's Virtual Office Coordinator will transfer all available records and update patient status to "transferred".